DELLA PLATFORM FAQ

1. WHAT IS A CHECKLIST?

Della's question-answering capability means that you can build a checklist of questions, written as you would naturally express yourself to analyse and accelerate contract review. Della allows you to compile the typical questions that you need answers to into a checklist and reuse this checklist across multiple documents.

2. WHAT KIND OF DOCUMENTS CAN DELLA ANALYSE?

There really is no limit to the types of documents that Della can analyse, for example NDAs, leases, employment contracts and so on.

3. HOW MANY DOCUMENTS DO CLIENTS NEED TO PROVIDE TO TRAIN THE MODEL?

Della does not necessarily need a lot of documents to train the model on specific questions - generally between 5 and 30, depending on the document. This is because Della is based on one large model that offers scalability and cross-training between clients' projects and data sets, but also aims at extracting the answers to questions instead of being trained to extract specific answers or find answers at specific location within the document.

4. CAN DELLA HELP PRODUCE LEGAL DOCUMENTATION?

Della is not primarily used for document creation. Della is primarily used for document review assistance. However, Della presents features that can be used in conjunction with personalised, in-house corporate templates for data extraction, which can be leveraged for documentation creation.

5. ARE DELLA SERVICES ONLY CLOUD HOSTED OR CAN THEY BE DEPLOYED ON PREMISE?

Della services are primarily accessible via the Cloud. Della can ensure the appropriate level of security and confidentiality through cloud deployment architecture.

6. CAN WE USE OUR OWN QUESTIONS OR DO WE HAVE TO USE DELLA'S CHECKLISTS?

Yes, you can build your own checklist of questions based on your playbook. You always have the option to use Della's checklist of questions created for the review of specific documents to help speed up the review process.

7. DO YOU HAVE CERTIFICATIONS?

In terms of security, we are ISO 27001 compliant.

8. HOW DO YOU MEASURE DELLA'S REVIEW PERFORMANCE?

We use a number of metrics internally, for example, what percentage of the answers are right on our first suggestion, what percentage of our answers are correct with one of our suggestions and F1 which is a more sensitive metric.

9. HOW IS IT POSSIBLE TO EXPORT DATA EXTRACTED BY DELLA?

Information extracted using Della can be pulled from the platform in Word or Excel form. The platform and our custom templating allows for reports to be moulded to a user's use case. There is also the option to use an API to retrieve data.

10. DO YOU KEEP OUR CONTRACTS?

We keep data for as long as the contract permits. Generally the data is deleted from our servers when you delete it from your account and any contribution your data made to a model is gone the next time Della retrains (which is usually weekly).

11. IS IT POSSIBLE TO REMOVE DOCUMENTS FROM DELLA?

Yes, it is possible to delete documents inside the platform.

12. HOW MANY LANGUAGES DO YOU ACCEPT?

The core language model is trained in more than 100 languages and we have extensive data sets for the main European languages and we are experimenting with many more.